Nationwide Financial Network Contact Information

Pre-Sale

New Sales Support	877-223-0795 · Life (option 1, then 2) · Annuity (option 2, then 2)
New Business and Underwriting	866-678-5433 (option 2) · iPipeline support · Risk Class Questions
Reg 60 (New York Only)	877-624-0385
Advanced Sales	877-223-0795 (option 1, then 2)

Existing Business Service

Life Services	877-223-0795 (option 1, then 1) · Nationwide Financial policies (option 1) · Harleysville policies (option 2) · ProvTerm policies (option 3) · Prov Mutual and all other policies (option 4)
Annuity Services	877-223-0795 (option 2, then 1) · Provident Mutual policies (option 1) · Nationwide Financial policies (option 2)
Provident Mutual Policy Services	800-688-5177 (option 1, then 3)
In-Force Life Illustration Team	866-678-5433 (option 2)

Pending Business/Suitability

Life Underwriting/ New Business Status	877-624-0385
Independent Agent Suitability	877-223-0795 (option 1, then 2)

Commissions/Licensing

NFN Licensing	877-223-0795 (option 1 or 2, then 5)
Commissions	877-223-0795 (option 1 or 2, then 4)

Technical Support

I-Pipeline Support	866-678-5433 (option 3)
Life Illustrator Support	800-321-6064

Fax Numbers and Address

Life (new and existing business)	888-677-7393
Annuity (existing business)	888-634-4472
Mailing Address	Nationwide Financial 3400 Southpark Place, Ste A DSPF – D4 Grove City, OH 43123-4856